TECHNICAL WORK MAY NOT BEGIN PRIOR TO CO APPROVAL NASA/GODDARD SPACE FLIGHT CENTER REQUEST FOR TASK PLAN / TASK ORDER CONTRACTOR TASK NO. AMENDMENT NAS5-18 99124 99 588-316-30-33-89 QSS Group, Inc. TASK TITLE: (NTE 80 characters; include Project name) Computer Operator Support for Various Projects APPROVALS: (Type of continuous and sign) ASSISTANT TECHNICAL REPRESENTATIVE (OR TASK MONITOR) ORG MAL 584 584 301-286-7347 Edwin Fung BRANCH HEAD 301-286-2058 Barbara Pfarr 584 CONTRACTING OFFICER'S 301-286-2285 568 DESIGNATED FAM: FLIGHT HARDWARE, CRITICAL GSE OR SOFTWAR 'AF YES, MEED CODE 103 CONCUPRENCE MEXT BLOCK) Larry Moore [] YES The contractor shall identify and explain the reason for any deviations, exceptions, (To be completed by Contracting Officer) or conditional assumptions taken with respect to this Task Order or to any of the C.O. Requested Quote on: technical requirements of the Task Order Statement of Work and related specifications. Date: 19 1999 The contractor shall complete and submit the required Reps and Certs. Contractor will develop specification or statement of work under this task for a future procurement. [X] NO Flight hardware will be shipped to GSFC for testing prior to final delivery. [] NO Government Furnished Property/Facilities: [X] NO [] YES -- SEE LIST OF GFP (offsite only) / FACILITIES (onsite only) Onsite Performance: [] NO [X] YES If yes: [X] TOTAL [] PARTIAL If partial, indicate onsite work in SOW by asterisk (*) Surveillance Plan Attached: [X] NO [] YES Highlighted Contract Clauses: (to be completed by Contracting Officer) Per Clause H.14, Task Ordering Procedure, subparagraph (f), the effective date of this task order shall be May 3, 1999. INCENTIVE FEE STRUCTUI (check one) (See Contract NASS-99124, Attachment K, Incentive Fee Plan) X_ No. 4 No. 1 No. 2 No. 3 No. 5 50% 10% 25% Cost 25% 10% Schedule 15% 25% 25% 50% 20% Technical 75% 50% 70% (To be completed by Contracting Officer) The target cost of this task order is \$ 26,234 The target fee of this task order is \$___1,705 The total target cost and target fee of this task order as contemplated by the Incentive Fee clause of this contract is \$_27,939 The maximum fee is \$_2,492 The minimum fee is \$0. UTHORIZED SKINGTURE: Lorrie L. Eakin Contracting Office TYPED HAME OF CONTRACTING OFFICER ONTRACTOR'S ACCEPTANCE DATE

TECHNICAL WORK MAY NOT BEGIN PRIOR TO CO APPROVAL

NASA/GODDARD SPACE FLIGHT CENTER

REQUEST FOR TASK PLAN / TASK ORDER

CONTRACTOR				
	NAS5-	TASK NO.	AMENDMENT	
QSS Group, Inc.	99124	18	1 1	

Applicable paragraphs from contract Statement of Work:

Function 2D6

STATEMENT OF WORK (Continue on blank paper if additional space is required)

The contractor shall provide computer operator support for ASIST workstations for multiple flight projects:

- (1) Provide periodic full backups of the workstations for various flight projects used to support I&T, operations and software development;
- (2) Keep multiple versions of system backups (minimum of 3) and maintain a library of tapes;
- (3) Provide periodic full backups of the Code 560 Oracle server.
- (4) Provide restoration of backed-up data from tape in case of disk failures or when users accidentally/inadvertantly delete data;
- (5) Perform periodic cleanning of the workstation backup peripherals
- (6) Maintain adequate ADP supplies necessary to perform backups;
- (7) Maintain database of project support equipment

PERFORMANCE SPECIFICATIONS:

90% of the scheduled backups shall be performed within 1 day of their scheduled dates unless equipment fails or the equipment user postpones the backup.

Progress report shall indicate the number of backups performed and any problems encountered.

APPLICABLE DOCUMENTS:

Not applicable.

TASK END DATE:

9/30/99

MILESTONES/DELIVERABLES AND DATES:

Weekly and monthly system backup tapes Monthly progress reports

PERFORMANCE STANDARDS:

Schedule: On-time delivery of above deliverables
Technical: Acceptance of deliverables by the ATR

FINAL DELIVERY DESTINATION (NAME, BLDG, ROOM):

Edwin Fung, Building 23, W-209

SEC FORM 700-18454